

Scandinavian Service and *Quality Award*TM

SSQ Service Award 2018 Winners at Hotel Market Seminars 9/1 2019.

Category	Winners	2:nd	3:rd
Business Hotel	Courtyard by Marriott	Clarion Hotel Örebro	The Steam Hotel
Conference Hotel	Noors Slott	Lumber & Karle	Hotel Skansen Båstad
Day Conference Venue	Convendum, Gbg	Regissörsvillan	Louis De Geer Konsert & Kongress

SSQ Award has organized service evaluations of the nominees throughout 2018 by mystery shopping and analysis of guest reviews at the largest rating sites online.

Better Business World Wide with more than 20 years of experience in quality measurements have conducted mystery shopping via telephone, e-mail, and evaluations of the participants' websites. The guest reviews are aggregated by ReviewPro that has a direct access to 175+ online rating sites, among them TripAdvisor, Booking.com etc.



SSQ Service Award 2019

Now we are opening up for the industry and guests to nominate the establishments that will challenge each other during 2019. You can nominate at the website www.ssq-award.com/eng_nominations at the latest 31st of January 2019.

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SSQ Award, Scandinavian Service and Quality Award started in 2002 and was accredited by HOTREC in 2010 according to the European Hospitality Quality scheme.

www.ssq-award.com